

VISITOR RULES

The New Children's Museum is a special shared space for families. To ensure that everyone is safe, comfortable and able to play, we ask that our visitors follow some rules of conduct. Museum rules are based on safety, common sense, and courtesy to other visitors.

SUPERVISION

- Drop-offs are not allowed. All children must be accompanied by an adult (age 18+) when visiting the museum. If you're interested in leaving your child for an extended experience with an artist, please join us for [camp](#).
- We are a "hand-holding" Museum. Parents/chaperones are responsible for children's safety and discipline. Lack of adequate adult supervision of children is grounds for immediate removal from the Museum without refund and may be grounds for revoking Museum membership.

BEHAVIOR

- Disruptive, disrespectful and/or abusive behavior may result in your being asked to leave the Museum immediately without refund, and may be grounds for revoking Museum membership.
- Each "exhibit" at the Museum is an artwork created by an artist, and each may have different rules. If an artwork requires special conduct -- for instance, removing one's shoes before entering, age restrictions, or if climbing is strictly prohibited—you will find a sign informing you of that conduct.

PHOTOGRAPHY

- Visitors may be filmed, photographed, or recorded by The New Children's Museum for educational and promotional uses, including for posting on the Museum website and social media platforms. Please inform the Welcome Desk if you prefer not to be photographed.
- The Museum allows still and video photography only for personal and/or noncommercial use. Working members of the media MUST obtain permission from the Museum's Marketing and Communications department and be escorted by a Museum staff member while in the building. For photoshoot information and rates, contact the Marketing and Communications department.

FOOD AND DRINK

- Snacks may be brought from home or may be purchased in the Café and consumed in the Café area, Lounge, park or other specially designated area.
- Food and drink damage artworks and pose a safety hazard to other guests. Food and beverages are NOT allowed in Museum galleries at any time.
- The Museum is not a "peanut-free" environment.

SERVICE ANIMALS

Certified service animals and guide dogs are allowed in the Museum. Other animals are not allowed.

ENJOY YOUR VISIT!

If you see something that concerns you, please alert Museum staff immediately.